

# Contacting IT Service Centre

Our IT Service Centre is staffed by a team of agents supporting Selkirk College across all campuses, Monday - Friday, 8:00 - 4:00.

## Visit us:

**Castlegar:** Bonnington 11

**Silver King - Nelson:** 118A

## Contact us:

- [Submit an IT Ticket](#)
- Join our virtual help desk through Zoom: <https://selkirk.zoom.us/j/61287987713> (Monday-Friday 10AM-12PM & 1-3:30PM)
- Send an email to [itshelp@selkirk.ca](mailto:itshelp@selkirk.ca)
- Dial extension **55255** (internal) or **1-844-304-6500** (external)
- **Can't login? Use this [form](#)**



When submitting a request, please make sure you provide your **full name**, **student number** and **contact details** along with information regarding the help you require.

## Related Articles

- [Anti-Virus Protection](#)
- [Password Reset](#)
- [Contacting IT Service Centre](#)
- [Using Outlook on the Web for O365](#)
- [Accessing Microsoft Office 365 online productivity suite \(Word, Excel and Powerpoint\)](#)
- [Microsoft Office 365 productivity suite installation](#)
- [Microsoft Whiteboard \(O365\)](#)
- [Using Mobile Devices with Outlook 365 Email](#)
- [Logging-In On Campus](#)
- [Logging in as a Guest - Classroom Computers](#)