

IT Student FAQ

- [How do I reset my password?](#)
- [How do I access my student record information?](#)
- [Where can I find information about purchasing a computer for my studies?](#)
- [Where can I find contact information for IT Services](#)
- [How can I connect to Wi-fi while on campus?](#)
- [How much does printing cost?](#)
- [How do I add more print credits?](#)
- [Getting Started with Zoom](#)
- [Join a Test Meeting in Zoom](#)
- [Scheduling and Hosting a Zoom Meeting](#)
- [How do I access my online course?](#)
- [How do I navigate in Moodle?](#)
- [Why can't I see my course?](#)
- [Where can I find other Moodle resources?](#)
- [What are the technology requirements for taking an online course?](#)
- [Introduction to Citrix](#)
- [Citrix Setup Instructions for Mac](#)
- [Citrix Setup Instruction for Windows](#)
- [Citrix FAQs](#)

Related Articles:

- [New Employee - Logging in to your Selkirk accounts](#)
- [Password Reset](#)
- [Logging-In On Campus](#)
- [Student Information \(Moodle\)](#)
- [Moodle Links By Program](#)
- [Accessing Public WiFi](#)
- [Papercut Student Printing](#)
- [Dashboard, My Courses and Home \(Moodle\)](#)
- [Changing My Moodle Password](#)
- [Updating "My Profile" \(Moodle\)](#)
- [Using the Activities Block \(Moodle\)](#)
- [Printing Frequently Asked Questions](#)
- [Logging-on to Unit4 \(Finance/HR/Payroll\)](#)
- [Acrobat Reader DC vs. Adobe Acrobat DC](#)
- [Citrix FAQs](#)